



Quality Policy Statement

Train Door Solutions Ltd is a leading player in train door technology. We have an innovative approach centered on the needs of our customers and will strive to achieve customer satisfaction, cost and service requirements of the customer.

To achieve this we will work towards:

- Delivering what we promise
- Aiming to exceed our customers' expectations
- Setting the highest possible standards
- Continually improving our products and services

In support of our aims and strategic direction and to demonstrate our commitment to quality, we operate a Quality Management System in accordance with the requirements BS EN ISO 9001:2015, the requirements of our customers and in accordance with our compliance obligations.

We will review the risks and opportunities to our business and set objectives against which our performance can be measured to identify opportunities for continual improvement of the Quality Management System and enhancing levels of customer satisfaction.

This Policy Statement will be reviewed annually as part of the Management Review process, to ensure its continued relevance and adequacy.

It is part of the company's training programme to ensure that this Policy Statement is briefed, understood and implemented at all levels within the company.

This policy will be available to interested parties via the company website.

Signed:

A handwritten signature in black ink that reads 'Nigel Mason'.

Nigel Mason
General Manager

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